



**MEMORANDUM OF UNDERSTANDING**

**BETWEEN**

**PUNJAB POLICE DEPARTMENT**

**AND**

**EVERCARE HOSPITAL LAHORE**

This agreement is signed on 6<sup>th</sup>, October 2023 between **Punjab Police Department and Evercare Hospital Lahore** for Cochlear Implant Surgery Cases and General Surgeries to be conducted within one year from October \_\_\_\_\_ 2023 till October \_\_\_\_\_ 2024 at Evercare Hospital Lahore.

WHEREAS the **PUNJAB POLICE DEPARTMENT**, Government of Punjab has its registered office at Central Police Office, 4-Church Road Lahore, (hereinafter referred to as "**The PUNJAB POLICE**", which expression shall, where the context so permits or requires, be deemed to mean and include its successors-in-interest and administrators, substitutes and permitted assigns)

**And**

WHEREAS **EVERCARE HOSPITAL LAHORE** is a 240-bedded multidisciplinary tertiary care facility that strives to incorporate international best practices and the most advanced treatment facilities under one roof, having its registered office/location at D-1 Commercial, Nespak Housing Society, Phase-1, Lahore hereinafter called EHL, through its worthy Chief Executive Officer.

**NOW, THEREFORE, THIS AGREEMENT IS MUTUALLY CONFIRMED BY BOTH PARTIES AS FOLLOWS:**

1. **Evercare Hospital Lahore** will provide a flat 20% discount (to Serving Staff only on a Cash basis) on all Healthcare Services including OPD, Emergency, Lab, Diagnostic, and In-Patient Services Employee Cards for The Punjab Police employees and their immediate family members.
2. **For In-Patient Services**, The Punjab Police will send an email to Evercare Hospital Lahore's Management regarding the Admission and Surgery details. Depending on the evaluation of each case, special discounts may also be extended to other General Surgical cases referred by Punjab Police.
3. **For Cochlear Implant Surgeries**, the cost of CI Surgery (referred by The Punjab Police) will be borne Rs. 1.5 million for each CI Surgery. Evercare Hospital will conduct and operate initially 8 CI Surgeries from September to December 2023 at the agreed rate of Rs 1.5 million per CI surgery contribution by Punjab Police. In this phase, the first eight cases would be selected (as per the surgery criteria) within the cooperation framework. However, subsequent CI surgeries will be taken depending upon the donation/funds by Evercare Foundation or other financial partners. In case of continuation of funding from partners, the same arrangement will continue.
4. **The Punjab Police** to this agreement would grant permission for their CI Surgery patient's videos and images within the Hospital premises to **Evercare Hospital Lahore** to showcase as success stories.
5. **Evercare Hospital Lahore** shall need a pre-admission authorization/approval for the patient referred by The Punjab Police for surgical treatment/surgery attested by the relevant department of the Punjab Police. Also, the Hospital shall require an advance payment (within six working days) prior to the start of the services by the parties.
6. **Evercare Hospital Lahore** will participate as a service provider from the patient's admission till discharge. The cost also includes One year of post-surgery and Speech Therapy treatment for the patient.

7. As discussed, supporting the Nobel Cause as a tribute to their great service for Pakistan by **Punjab Police MARTYRS (Shauhdaa)**, Evercare Hospital Lahore will give a 25% flat Discount (on a Cash basis) on all Healthcare Services including OPD, Emergency, Lab/Diagnostic and In-Patient Services for Punjab Police **Shauhdaa** family members. Official letter to be provided by Punjab Police as a reference (for Shauhdaa Family Members) for Clinical and Surgical treatment at Evercare Hospital Lahore on a prior basis.

8. This agreement is valid for the duration of one year. This agreement may be renewed with the mutual consent of both parties in writing when needed with prior written notice of 30 days.

9. Both parties are ensured of the highest medical standards, care, and attention by Evercare Hospital Lahore. However, all parties understand that there are considerable medical risks involved in any medical procedure. Punjab Police fully acknowledge and accept that there are medical risks involved in any surgical/medical procedure and therefore indemnify and hold Evercare Hospital Lahore and its associates harmless against any claims, demands, any and all losses that may arise including any third-party losses in connection with this instant agreement.

10. Any issue or dispute between the parties shall be settled through mediation. If mediation is unsuccessful, the parties shall settle the dispute through arbitration under the Arbitration Act 1940. The seat of Arbitration shall be at Lahore.

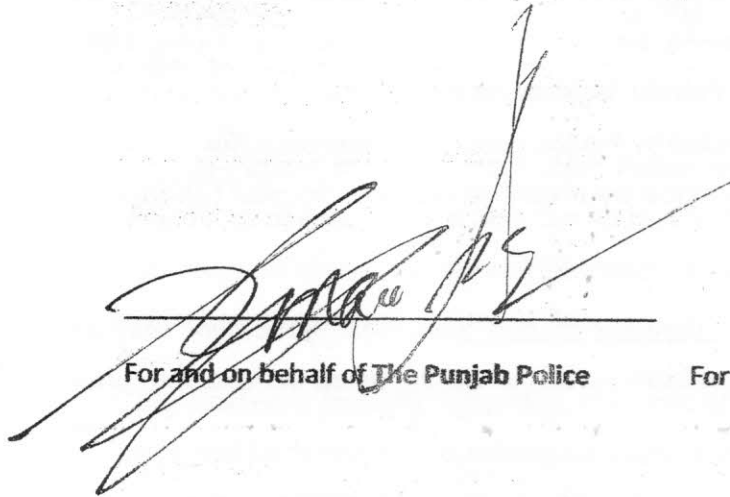
11. Notice to parties shall be deemed received if either sent by courier or email. The addresses and designated emails are as follows;

For Evercare Hospital Lahore: \_\_\_\_\_

For Punjab Police: \_\_\_\_\_

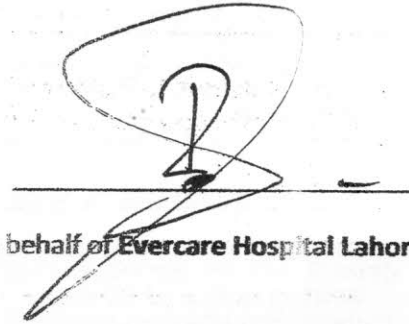
**This agreement shall come into effect on the date of signature by the Parties and shall remain effective till the closure of the services/cases as detailed in the substance of the previous sentence.**

IN WITNESS WHEREOF, the above-said parties have set forth, their respective hands the day and year first hereinabove written.



For and on behalf of The Punjab Police

Name: Dr. Usman Anwar  
Designation: QPM, PSP Inspector General of Police/PPO Punjab



For and on behalf of Evercare Hospital Lahore

Name: Mr. Irfan Khan  
Designation: Chief Executive Officer

17/03/2017

**AS WITNESSES;**

\_\_\_\_\_  
For and on behalf of Evercare Hospital Lahore

Name: \_\_\_\_\_

Designation: \_\_\_\_\_

\_\_\_\_\_  
For and on behalf of Punjab Police  
Finance & Welfare Department, Punjab

Name: \_\_\_\_\_

Designation: \_\_\_\_\_