

**From** The Inspector General of Police,  
Punjab.

**To**

1. All Staff Officers, posted in CPO.
2. ✓ The Capital City Police Officer, Lahore
3. ✓ The Addl: IsGP, Special Branch, PHP, EPF & QTD.
4. ✓ The Commandant, PC Farooqabad.
5. ✓ All Regional Police Officers, in Punjab
6. ✓ The DIG, Tele & Transport.
7. ✓ The DIG, Traffic Punjab.
8. ✓ All City Police Officers, in Punjab
9. ✓ All District Police Officers, in Punjab

**No.** 8235 /OPS/S-III

Dated 28.06.2018.

**Subject:-**

**VERBAL COMMUNICATION WITH POLICE STATIONS  
THROUGH TELEPHONE CALLS**

**Memorandum:**

Please refer to the subject cited above.

2. It has been directed by the authority that all officers will make calls to landline number of police stations in Punjab at random on frequent basis to check the response of first attendants in the police stations and converse with respect to following points:-

- i. General working of PS
- ii. Crime rate
- iii. Law & order situation
- iv. Public dealing
- v. Number & nature of visitors
- vi. Motivational talk with a word of advice on extending courtesy to general public

3. Please ensure compliance in letter & spirit.

**AIG/Operations,**  
for Inspector General of Police,  
Punjab.