



**Office of the
Inspector General of Police
Punjab**

To All Heads of Police Offices,
in Punjab.

No. 11100 /W-VII

Dated: 24/10 /2024

Subject: **MEMORANDUM OF UNDERSTANDING (MOU) BETWEEN PUNJAB POLICE
AND BEGUM AKHTAR RUKHSANA MEMORIAL WELFARE TRUST (BAHRIA
INTERNATIONAL HOSPITALS).**

Memorandum:

Enclosed please find herewith a copy of Memorandum of Understanding (MoU) duly signed between Punjab Police and Begum Akhtar Rukhsana Memorial Welfare Trust (Bahria International Hospitals), dated 22.10.2024 for information and circulation amongst concerned respective subordinate staff, display at notice boards, prominent places, social media platforms to attain benefits according to MoU in medical treatment of their children.

(DR. AMMARA SHERAZI) PSP

AIG/Welfare,
for Inspector General of Police,
Punjab, Lahore.

CC:

1. All Staff Officers posted in CPO, Punjab.
2. PSO to IGP, Punjab, Lahore.
3. Raja Tallat, Director Computer Bureau Punjab with request to upload the above said letter with enclosure at websites of Punjab Police, Regions & Districts.
4. DPR, Punjab Police with request to publish the same through social media.
5. Incharge Control Room with the request to Email and Whatsapp this letter alongwith its enclosure to all above-mentioned offices.

MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding (MOU) is made and entered into on the 22nd of October 2024, by and between the Punjab Police Department, Government of Punjab, with its registered office at Central Police Office, 4-Church Road, Lahore, hereinafter referred to as "The Punjab Police" (which expression shall, where the context so permits or requires, be deemed to include its successors-in-interest, administrators, substitutes, and permitted assigns), and Begam Akhter Rukhsana Memorial Welfare Trust (Bahria International Hospitals), 382-bedded multidisciplinary tertiary care facilities, located as under, hereinafter referred to as "BIHs" (which expression shall be deemed to include its successors, assigns, and administrators).

Sr.#	Name of Hospital	Addresses
1	Bahria International Hospital Mohalanwal.	Takbeer Block Sector-B, Bahria Town Lahore.
2	Bahria International Hospital Orchard.	18 Km Raiwind Road Bahria Orchard Lahore.
3	Bahria International Hospital.	Bahria Town Phase-VIII Rawalpindi.
4	Bahria International Hospital Safari.	High Court Road, Near Car Chowk Rawalpindi.

WHEREAS

- The Punjab Police is desirous of availing medical services for its employees and their immediate family members which shall include Spouse and Children.
- BIHs are a 382-bedded tertiary care Facility capable of providing quality healthcare services and treatments, diagnostics, specialized surgeries and general medical services.

NOW, THEREFORE, both parties, in mutual consideration of the covenants and agreements herein, agree as follows:

1. Scope of Agreement

BIHs will provide medical services to the families of Punjab Police (For Martyrs/Shuhada) at the following terms and discounts:

- **27% Discount** on OPD services (Consultations with Panel Consultants)
- **27% Discount** on OPD services (laboratory & Radiology)
- **27% Discount** on IPD (Admission Fee, Labs & Radiology, Stay Charges, Nursing & MO Charges, Other Hospital Charges)
- **20% Discount** on IPD (Surgeon Fee, Anaesthesia Team Fee)

BIHs will provide medical services to employees of the Punjab Police and their families (Serving, died during service and Serving PSP Officers) subject to the following terms and discounts:

- **25% Discount** on OPD services (Consultations with Panel Consultants)
- **25% Discount** on OPD services (laboratory & Radiology)
- **20% Discount** on IPD (Admission Fee, Labs & Radiology, Stay Charges, Nursing & MO Charges, Other Hospital Charges)
- **18% Discount** on IPD (Surgeon Fee, Anaesthesia Team Fee)

BIHs will provide medical services of Cardiac procedures, subject to the following terms and discounts:

- **10% Discount** on Cardiac Surgeries (CABG)
- **20% Discount** on Angiography (On Hospital & Consultant Share)
- **20% Discount** on Angioplasty

Note: Discount rates are applicable on Hospital and Doctor fee. Disposables used during any surgery/procedure will be charged at actual.

2. Validity of Agreement

This agreement shall be valid for a period of **one (1) year** from the effective date of **October 22, 2024**, to **October 22, 2025**. It may be renewed upon mutual written consent of both parties, provided that a notice for renewal is given at least thirty (30) days prior to the expiration of the current term.

3. Medical Standards and Liability

BIHs shall ensure that all medical services are provided in accordance with the recognized standards of health care and attention. However, both parties recognize

and accept that there are inherent risks involved in any medical or surgical procedure. The Punjab Police acknowledges and accepts these risks, and agrees to indemnify and hold BIHs, its officers, staff, and affiliates harmless against any claims, demands, or losses, including third-party losses, arising from or related to the medical procedures performed under this agreement.

4. Dispute Resolution

In the event of any dispute or disagreement arising between the parties in relation to this MOU or the services provided under it, the parties shall first attempt to resolve the matter amicably through mediation. If mediation fails, the dispute shall be settled through arbitration in accordance with the **Arbitration Act of 1940**. The arbitration proceedings shall take place in Lahore.

5. Confidentiality

Both parties agree to keep confidential all information received from the other party in connection with this MOU, including patient records, proprietary business information, and other sensitive data. This obligation of confidentiality shall survive the termination or expiration of this MOU.

6. Amendments/Alterations

No modification, alteration, or amendment of this MOU shall be valid or binding unless executed in writing and signed by authorized representatives of both parties.

7. Notices

Any notice or communication required under this agreement shall be deemed duly given if delivered by courier or sent via email to the following addresses:

- **For BIH:**

[Takbeer Block Sector B Bahria Town, Lahore]

Email: accounts.lhr@bahriahospitals.com

- **For Punjab Police:**

[Central Police Office, 4-Church Road, Lahore]

Email: adwelfarecpopunjab@gmail.com

8. Effective Date

This agreement shall come into effect on the date of its signing by the authorized representatives of both parties and shall remain effective until the completion of the services and surgeries specified in this agreement, or until the agreement is otherwise terminated or renewed as stipulated herein.

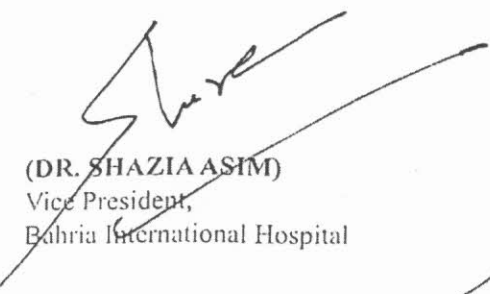
9. Referral

All employees of Punjab police availing the discounts under this MOU will have to produce referral letter from Head of the police office concerned, or computerized/machine readable Departmental ID card.

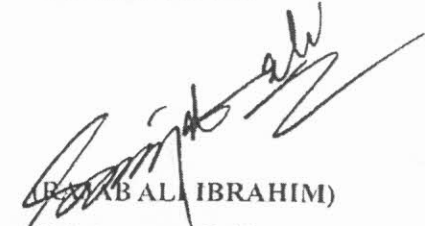
IN WITNESS WHEREOF, the undersigned, being duly authorized representatives of the parties, have executed this Memorandum of Understanding on the date written above.

For and on-behalf of:

Begam Akhter Rukhsana Memorial
Welfare Trust
(Bahria International Hospital)

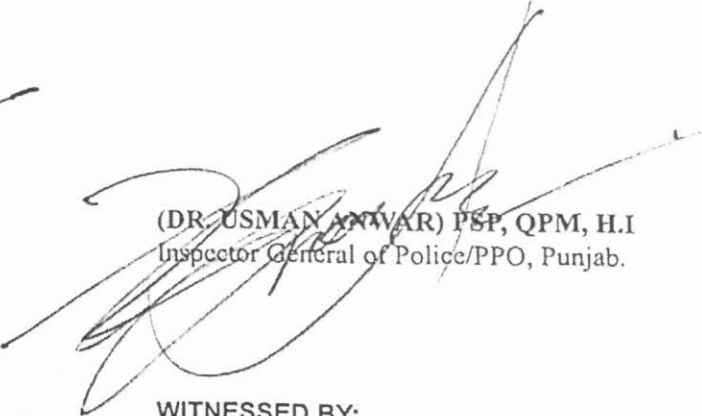

(DR. SHAZIA ASIM)
Vice President,
Bahria International Hospital

WITNESSED BY:


(RAAB ALI IBRAHIM)
GM, Accounts & Finance,
Bahria International Hospital

For and on-behalf of:

Police Department, Government of the
Punjab


(DR. USMAN ANWAR) PSP, QPM, H.I
Inspector General of Police/PPO, Punjab.

WITNESSED BY:


(GHAZI MUHAMMAD SALAHUDDIN)
PSP, PPM
DIG/Welfare & Finance, Punjab, Lahore.