



Phone: Off: 9200011  
9200333

OFFICE OF THE  
REGIONAL POLICE OFFICER,  
SAHIWAL REGION.

D. O. No. 3053

Dated 20-06-2023

**MEMORANDUM OF UNDERSTANDING**

**Between**

**TOYOTA SAHIWAL MOTORS**

**And**

**REGIONAL POLICE OFFICE SAHIWAL**

TOYOTA SAHIWAL MOTORS feels pleasure and honor while signing memorandum of understanding with

Regional Police Office Sahiwal by offering below mentioned services.

➤ **Toyota Sahiwal Motors will offer,**

Free Engine Oil & Oil Filter Replacement (Labor only).  
Free AC checkup.  
Free General Checkup.  
Free Battery Checkup.  
Free Heater Checkup.  
Free 14 Points General Checkup.

➤ **Toyota Sahiwal Motors will offer ,**

40% Discount on full Car Wash & Nitrogen Gas filling.  
30% Discount on Mechanical Periodic Maintenance Jobs Labor.  
30% Discount on Mechanical General Repair Jobs Labor & Mechanical.  
30% Discount on Body & Paint Labor.  
5% Discount on Toyota Genuine Spare Parts.  
5% Discount on Toyota Genuine TGMO (Toyota Genuine Motor Oil).

➤ **Toyota Sahiwal Motors Complimentary Facilities are,**

Black Tea, Green Tea, Soft drink, Water, Coffee  
Internet (Wifi)  
Lunch  
Mosque  
Kids' Corner  
Newspaper & Magazine  
Air Conditioner Separate Customer lounge for Males & Family.  
Training of Staff / Drivers on Periodic Maintenance, Car Care tips, Car Features and training on demand.



Phone: Off: 9200011  
9200333

OFFICE OF THE  
REGIONAL POLICE OFFICER,  
SAHIWAL REGION.

D. O. No. 3053

Dated 20-06-2023

**TERMS AND CONDITIONS**

1. Aforementioned offers applicable for under signed MOU vehicles only.(Vehicle Detail's attached ).
2. Work Order / Departmental Letter will present at the time of Engine oil & oil filter replacement, for Periodic maintenance of vehicle or for any single job.
3. Under signed MOU vehicle jobs will be perform on Cash only. ( No Credit )
4. The Customer must notify any error/discrepancy in invoices/bills to TOYOTA SAHIWAL MOTORS within 03 Working days, from the date of issue of the concerned invoices/bill.
5. TOYOTA SAHIWAL MOTORS will not be responsible for delays/failure to render jobs on promised time due to circumstances beyond their control, such as, stoppage of work power failure, strikes, civil commotion, non-availability of parts and/or technicians, fire accident, force major or act of God.
6. This agreement (MoU ) can be cancelled only by the mutual understanding of both the parties.
7. Road test would only be performed in the presence of customer or his/her representative. TSWLM shall not accept any responsibility for accidental damages during road test.
8. This service/Maintenance MOU is valid for one year from the date of issue, will renew on request .
9. Toyota Sahiwal Motors after sales others offers will not be applicable for said vehicles.
10. Please take appointment one day before for the preference of repair & maintenance.  
Contact # 0312- 6091435.

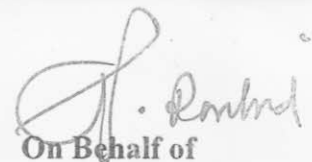
If you wish to record any suggestion / inquiry / appreciation or even a complaint feel free to contact Customer Relations Department. Details are as follows.

Noor Fatima/Umair Manzoor (Customer Relations Officers )  
'Customer Relations- Sahiwal' ([customer.relations@toyotasahiwal.com](mailto:customer.relations@toyotasahiwal.com)) Contact # 0311-7772396

On Behalf of  
TOYOTA SAHIWAL MOTORS

Name: \_\_\_\_\_

Sh. Asad Burhan

  
On Behalf of

REGIONAL POLICE OFFICE SAHIWAL

Name: MEHBOOB RASHID